

Long Distance Telephone Services

Service Description

Admin has contracted with qualified vendors to provide efficient, cost-effective long distance services. Such services include outward switched and dedicated long distance service, toll free service, calling cards, directory assistance, operator services and international calling. Agencies should contact the vendor directly to purchase available services or for any service or billing-related issues. Admin manages the contract and will assist agencies if there is a contract-related issue with the vendor.

Understand the Service

Admin's selected vendor, Spirit Communications, provides the following services. Additional information on each service is available from the vendor.

- **Switched Long Distance**
Spirit Communications provides a discounted outward service (formerly called Field Office Long Distance Service) to remote state agencies. The telephone number of the remote agency is programmed, pre-subscribed inter-exchange carrier (PIC), to select the state contracted, switched long distance services provider when the agency makes intrastate or interstate long distance calls.
- **Dedicated 800**
Spirit Communications provides dedicated telephone service, through the use of special access facilities, to state agencies and institutions that choose to offer 800 service lines for the general public to communicate with governmental entities. This service is provided at a discounted rate.
- **Switched 800 Service**
Through the use of basic switched access lines to a subscriber's business line, customers can communicate with governmental entities. This service is provided at a discounted rate.
- **Local Exchange Carrier (LEC) Long Distance**
Through this service, telephone calls can be made to any location outside the local exchange carrier local service calling area. Charges for these calls normally appear on the LEC invoice as toll charges.
- **Dedicated Outward Long Distance**
Dedicated Outward Access is a service that directly connects state switches or remote locations to a carrier toll network for the purpose of placing long distance calls.
- **Operator Services**
There are a variety of telephone services that often require the assistance of an operator. These services include calling card, collect, third-number billed calls, and other operator

services for the state switched and dedicated access locations.

- **Originating 800 Service**
Spirit Communications provides the state with a commission on minutes of all 1-800 calls originating from state locations.
- **State Calling Card**
A South Carolina State Calling Card and these domestic and international dialing tips can be used when state employees are away from the office and need to make a long distance business call. For information, contact Spirit Communications at customerservice@spiritcom.com or by calling 800-686-7671, option 4.
- **International Long Distance**
Conduct business around the globe with Spirit's international calling plan.

Questions or Ready to Order

Please contact Spirit Communications by calling 803-726-4028, toll-free at 800-686-7671 or send an email to customerservice@spiritcom.com.